

# Phone Information

Dear families,

We want to make sure that you have access to us any time you need. Please save these three numbers for your convenience.

## Educare office number: 509-327-9159

- Call this number 1<sup>st</sup> when trying to reach Educare staff for any questions or concerns regarding scheduling or anything about your child.
- Call this number for billing questions or having a problem with the app.

## Educare cell phone: 509-863-2587

- Call this number if you are unable to reach someone in the Educare office.
- We will use this cell phone to text families. Things we might text you about: Your child may bonk their head and we are legally required to notify you, but you do not need to be picked up.
- Texts will not be abused and staff members will not be bothering you with unimportant information.
- We will call rather than text you first if your child is sick or there is another important issue.

## Trinity School main office: 509-327-9369

- Call this number regarding school questions or information, or to speak with the principal of the school.
- Please be aware that the school office closes around 4:00pm on most days. If you leave a voicemail on this phone, Educare staff will not know until the school office opens the following morning around 8:00am.
- During school breaks, voicemail is check once throughout the day.