

Dear Parents,

We are thrilled to introduce you to the **Smartcare Parent App & Web Portal!**

Smartcare is a cloud-based solution that enables Parents, Center Directors and Teachers to be connected in real time - throughout the day, anytime, from anywhere through your own mobile devices and via web portal.

Our Center is bringing true connectivity and communication directly to you. Smartcare will serve as our Centers management software and we want to make sure that you understand what this means for you, moving forward.

Here are some exciting features we want to share with you:

- **Sign-In / Sign-Out Kiosk** – This will allow you to use your mobile devices to seamlessly scan your children in or out, with a unique QR Code. You could also use the Key Tag QR to scan – or set up a numerical passcode. *You'll also be able to send a QR Code via text, to an authorized pick up person.
- **Mobile Features** –Check Communication Notifications, View Billing Account Information, Pay Your Tuition/Balances – all on the Parent App!
- **Manage Billing/Tuition** – View and Pay by Debit Card, Credit Card or by Checking Account on the Parent App, or via the Parent Web Portal. *Because Smartcare is cloud-based, when payments are processed, the Center will update in real-time.

What's next? Please read and follow these 2 easy steps to start using Smartcare, today!

1. You will receive an email from Smartcare Services to set up your account. Please make sure we have your correct email address on file. *If you are unsure, please update your information with the front desk.
2. Download the Smartcare app on your mobile phone or mobile device from the App Store or Google Play and begin receiving updates from your child's teacher throughout the day! It's that simple.

We look forward to bringing you the best technology and switching over to the Smartcare system, soon!

Thank you,